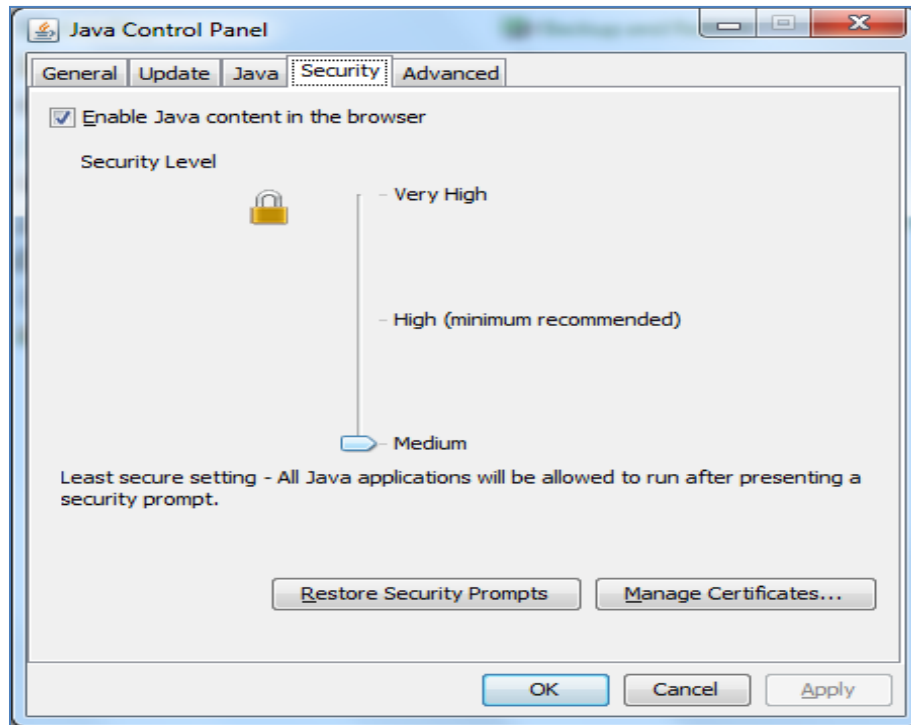


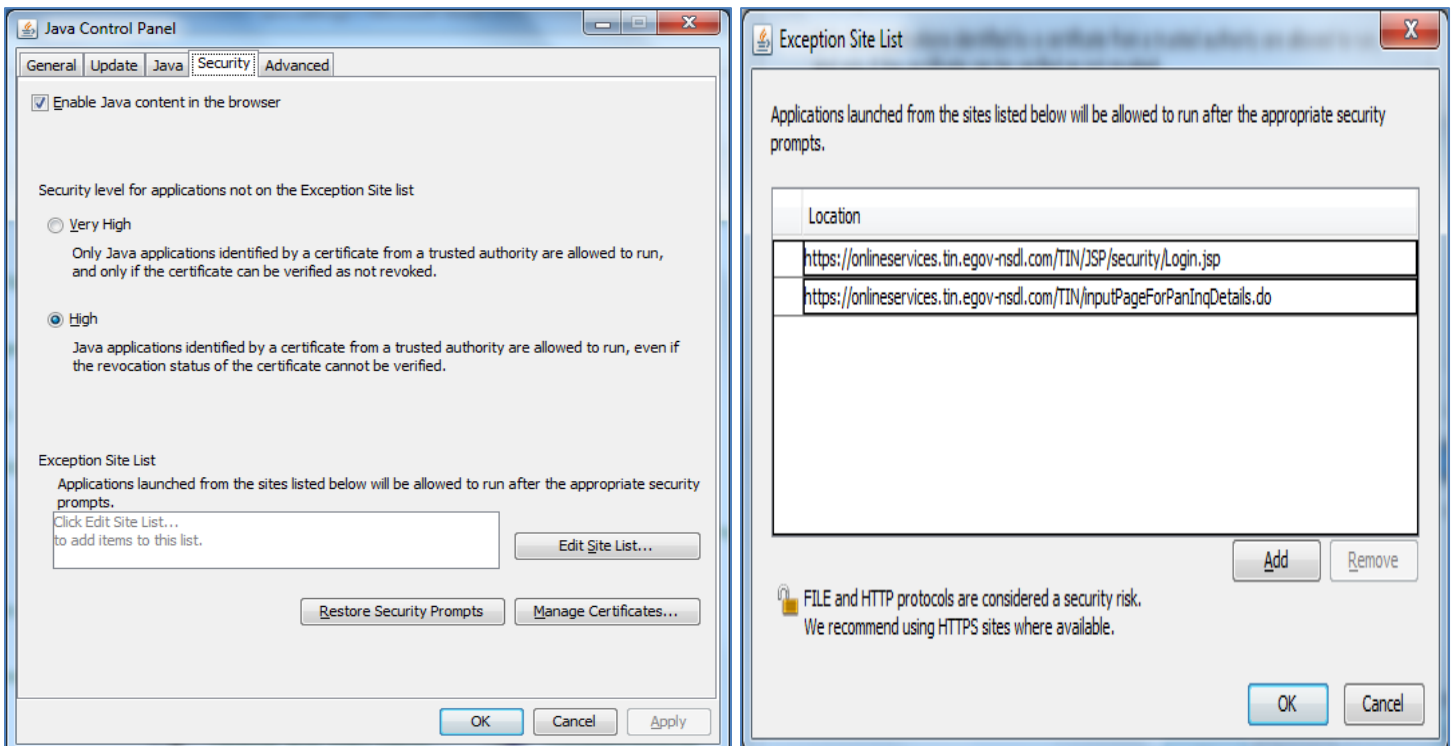
Refer the below screenshots for performing JAVA and Internet Explorer (Browser) settings on Windows Machine

JAVA Settings

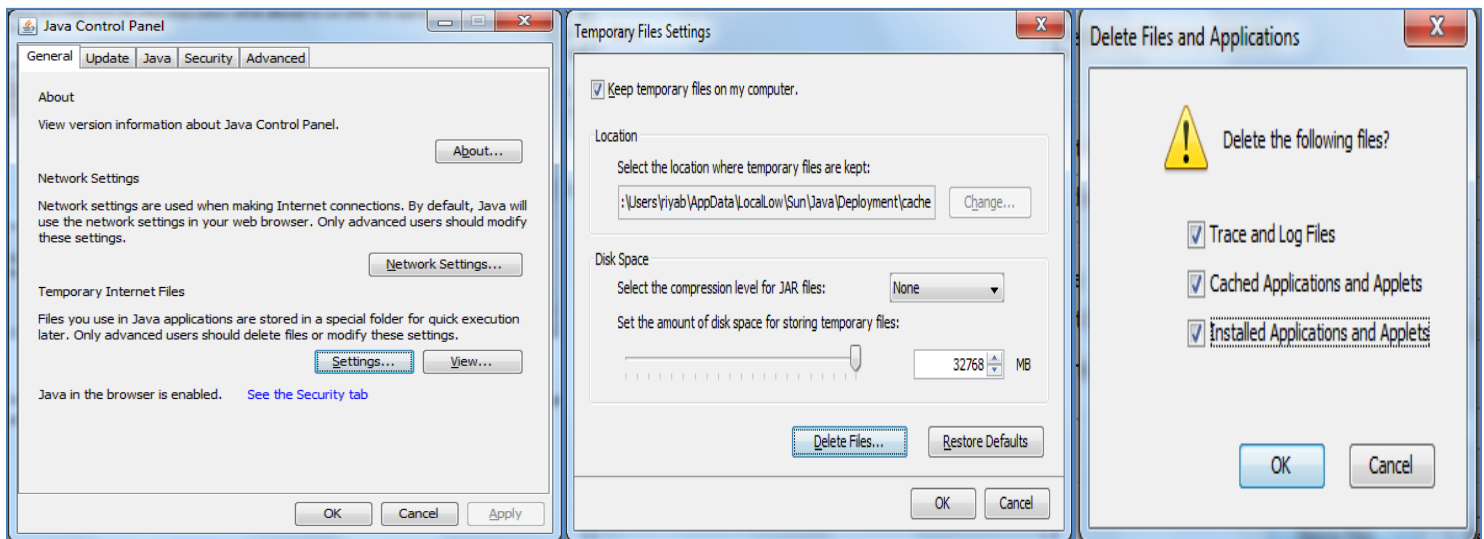
- 1) Go to Control panel --> double click the JAVA icon --> click on security tab --> Drag the pointer to **Medium** --> Click on Apply and then on OK (For JAVA **below 1.8 update 20 version**).



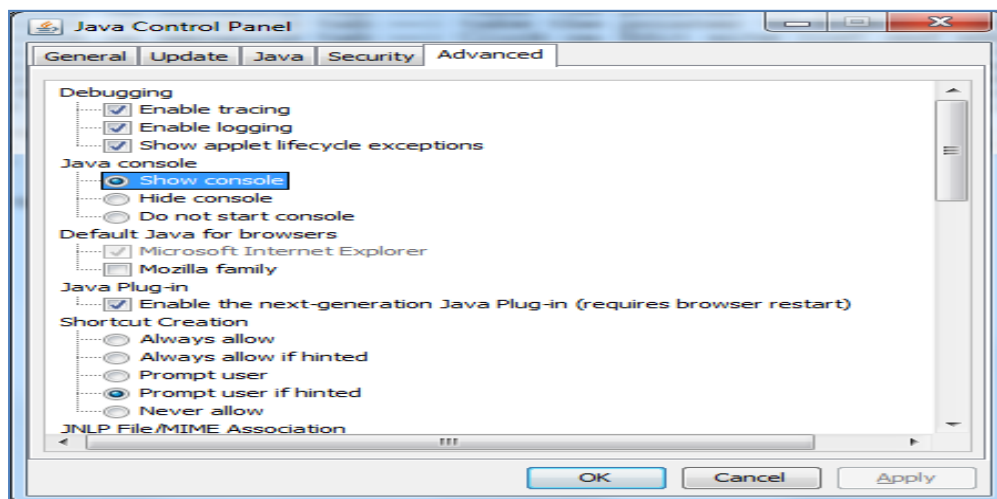
- 2) Go to Control panel --> Double click the JAVA icon --> Security tab --> Select 'High' --> Then Click on **'Edit Site List'** and add URL (<https://onlineservices.tin.egov-nsdl.com/TIN/JSP/security/Login.jsp>) in exception site list --> **OK** (For JAVA **above 1.8 update 20 version**)



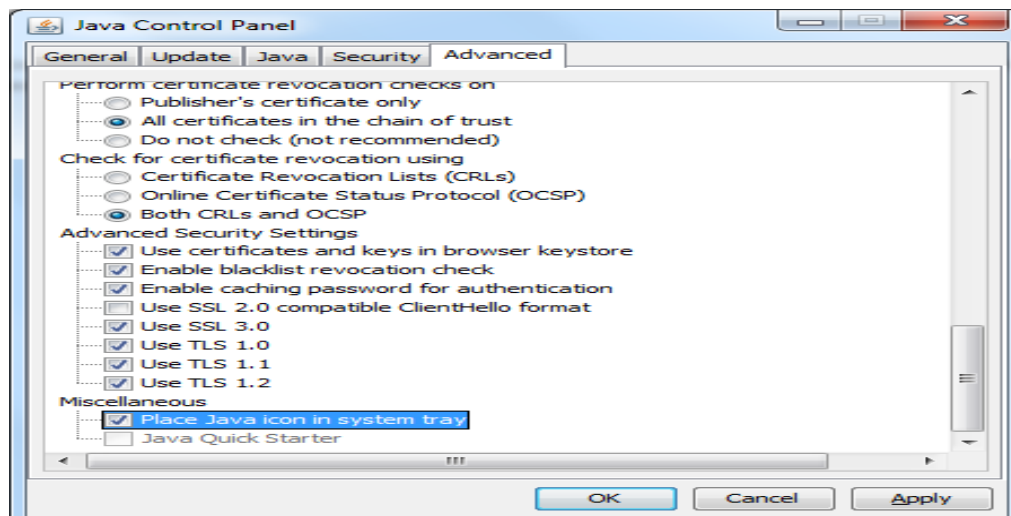
- 3) Go to Control panel --> Double click the JAVA icon --> General tab --> Settings --> '**Delete Files**' then enable all the options --> **OK**



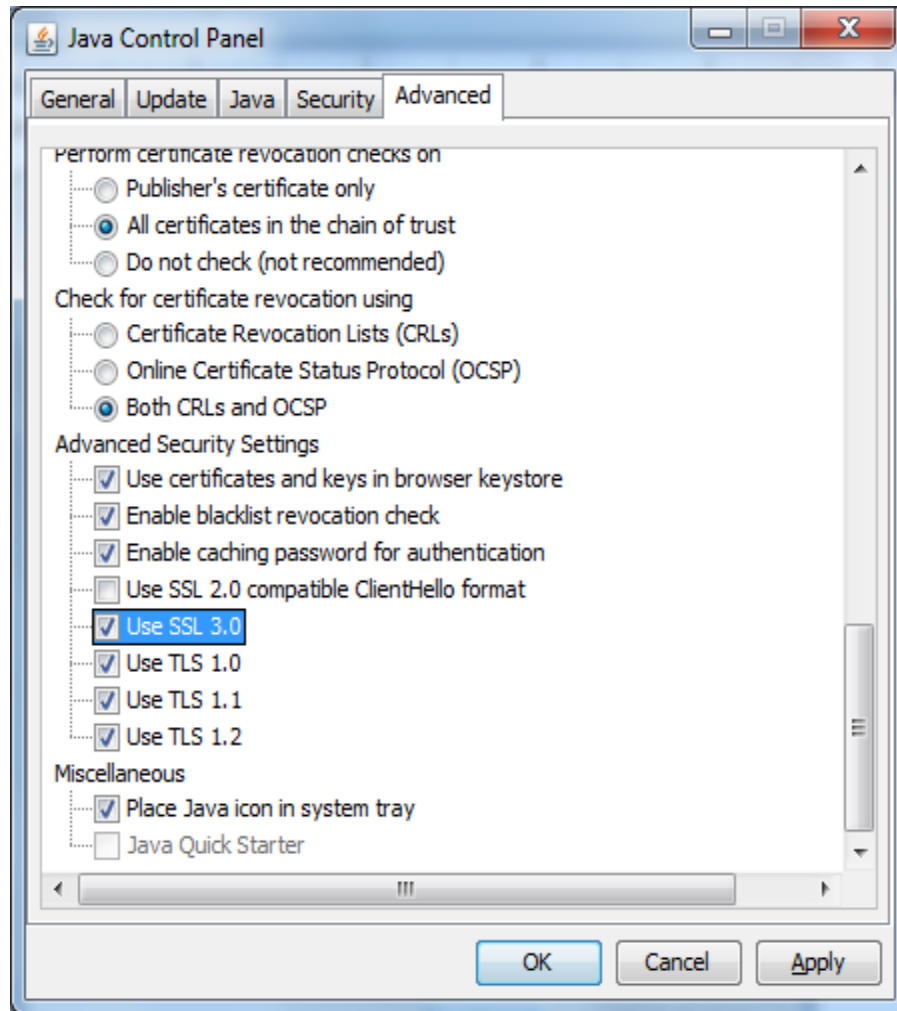
- 4) Go to Control panel --> Double click the JAVA icon --> click on Advanced tab --> enable the **Show Java Console** --> **Apply**--> **OK**



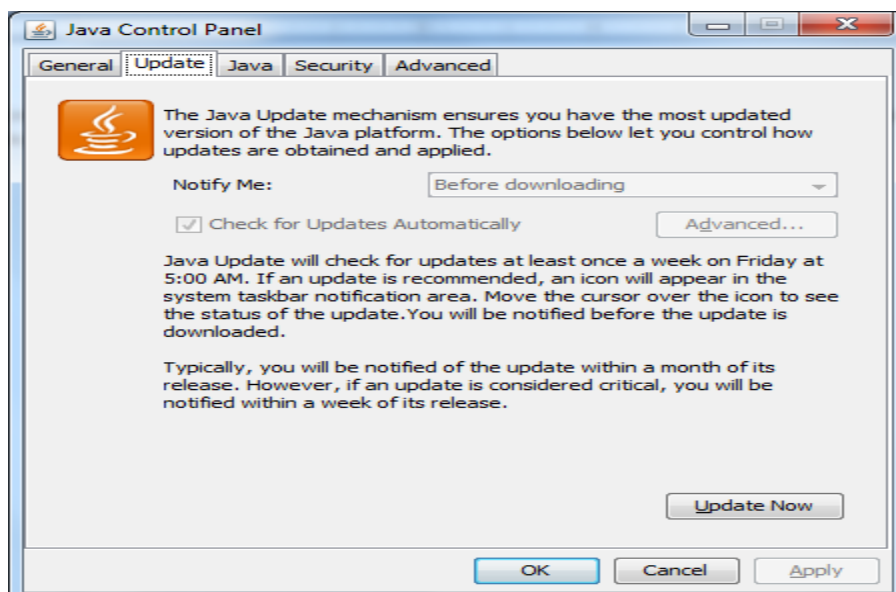
- 5) Go to Control panel --> Double click the JAVA icon --> Click on **Advanced** tab --> Then in Miscellaneous Enable '**Place JAVA icon in system tray**' --> **Apply** --> **OK**.



- 6) Go to control panel --> JAVA --> Advanced tab --> enable the below settings
a) **Use SSL 3.0** b) **Use TLS 1.0** c) **Use TLS 1.1** d) **Use TLS 1.2** --> **Apply** --> **OK**.

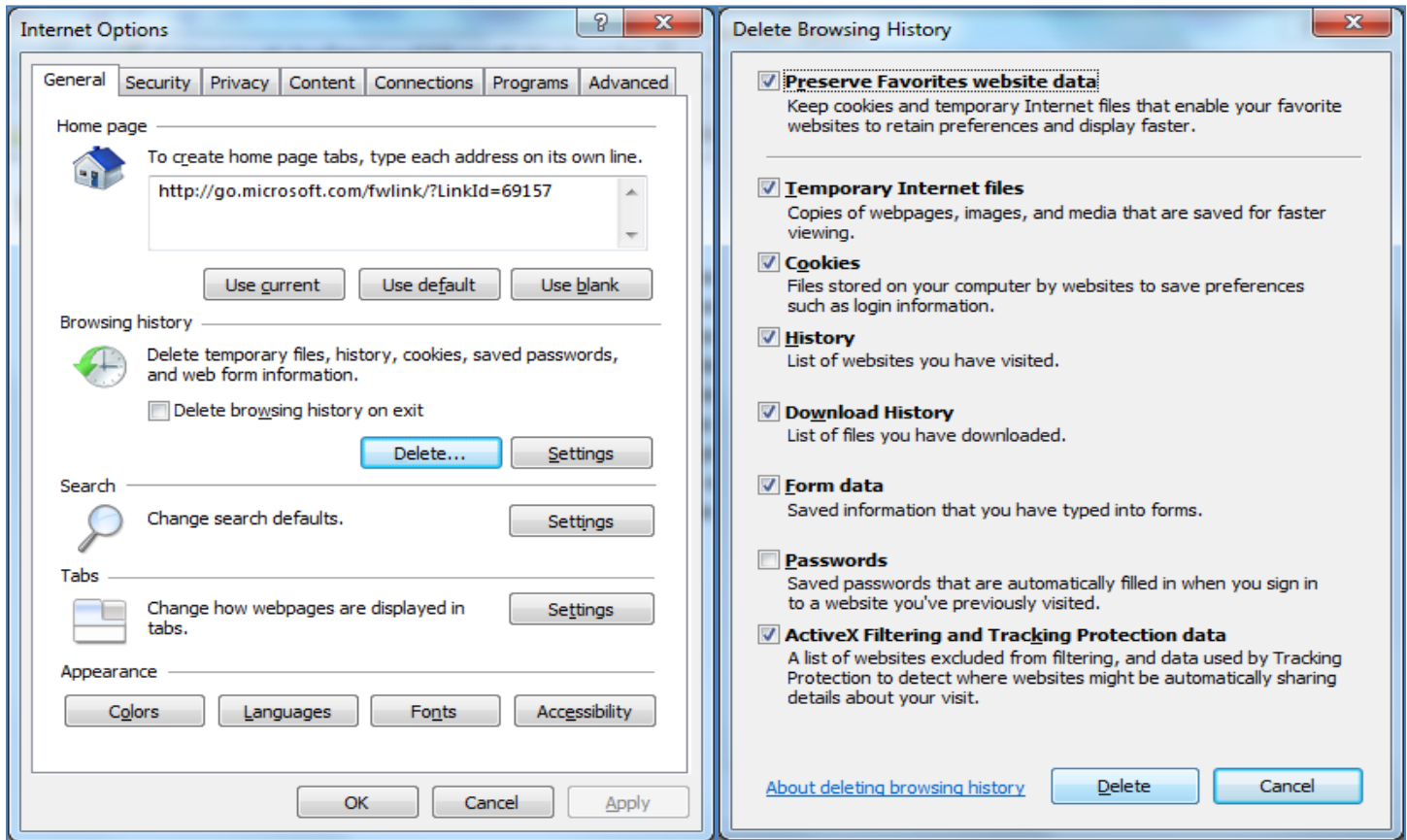


- a) Go To Control Panel --> Double click on JAVA icon --> Update --> Uncheck the option check for updates automatically --> pop up message will appear i.e. check for monthly or do not check, click on do not check option & proceed further.

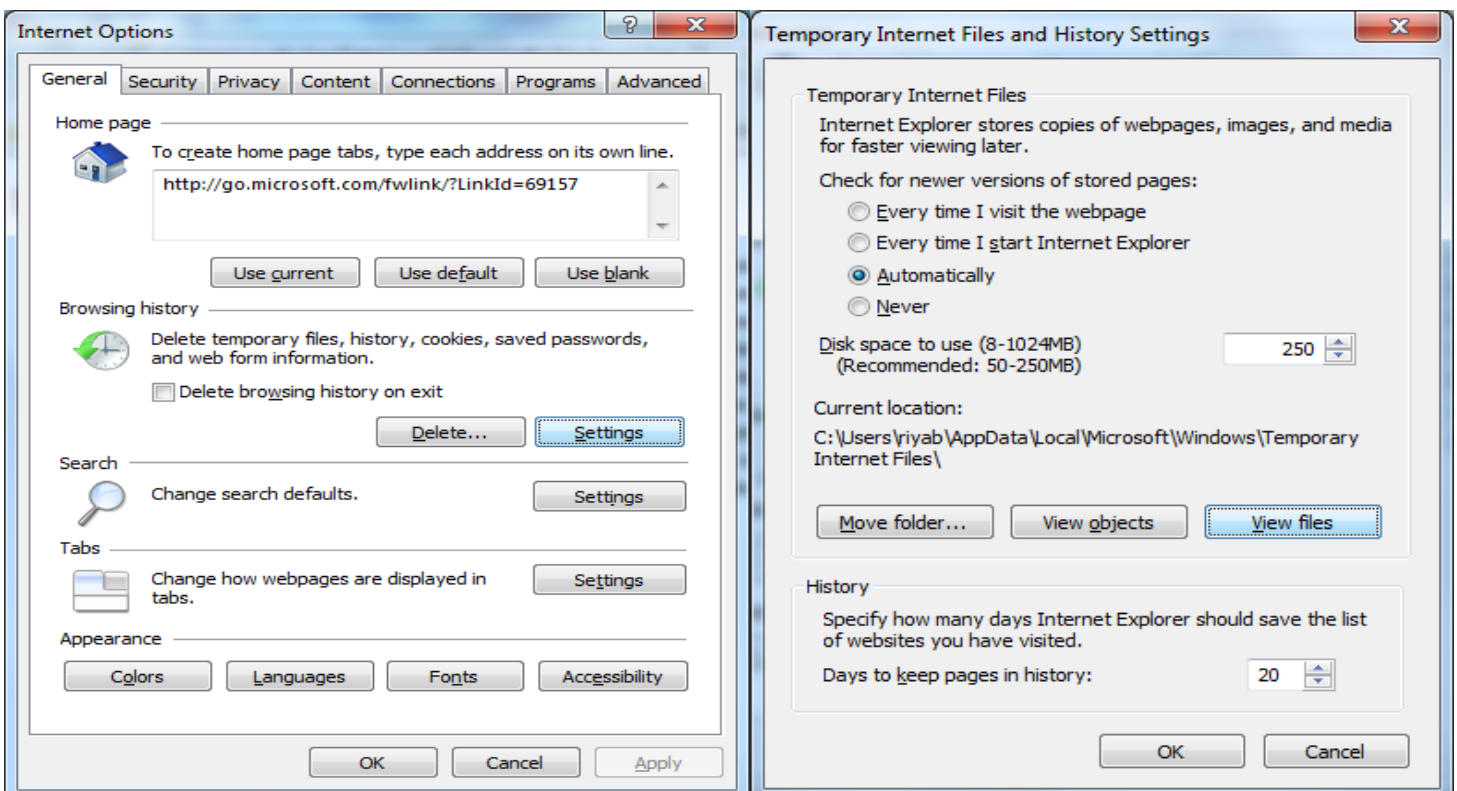


Internet Explorer (Browser) Settings

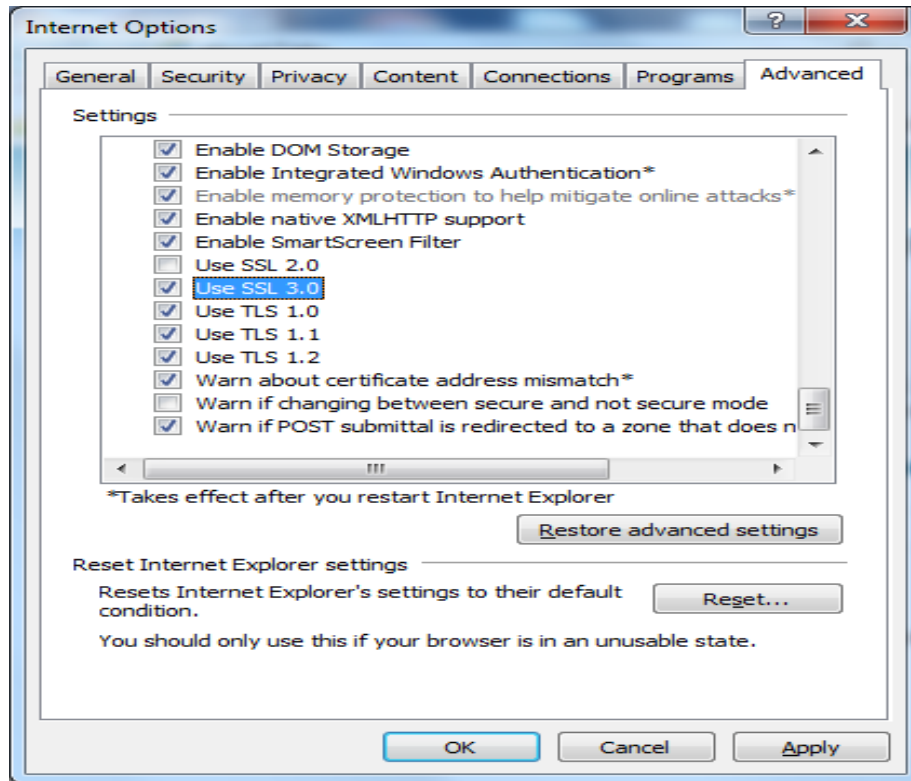
- 1) Open the Internet Explorer --> Go to tools --> Internet options --> General tab --> **Delete** --> **Delete** by **enabling all the options** except password.



- 2) Open Internet Explorer go to Tools --> Internet options --> General Tab --> Settings --> View files --> select & delete all the files



- 3) Go to --> Internet Options --> Advanced tab --> enable the below settings
a) **Use SSL 3.0** b) **Use TLS 1.0** c) **Use TLS 1.1** d) **Use TLS 1.2** --> **Apply** --> **OK**



- 4) Reopen Internet explorer and then try registration.

Incase if error persists, kindly email the error screenshot on support_nsdl@nsdl.co.in